

EASY MUDRA

Refund and Cancellation Policy

Easy Mudra reserves the right to refuse/cancel any transactions/orders. Easy Mudra Payment Solutions Pvt Ltd at its sole discretion may cancel any requests/transactions/order(s): i. If it suspects a fraudulent transaction, or ii. If it suspects a customer has undertaken a transaction which is not in accordance with the Terms of Use or iii. For any reason outside the control of the Easy Mudra including causes for delivery/execution/Govt emergencies related. Refund/cancellation policies applicable in the following conditions: a) In case there is an option for online download of data than cancellation will not be possible b) In case of failed transactions or double realization of account for the same order, the total deducted amount will be refunded. c) In case of cancelled order/failed transactions, the bank/card transaction charges of the consumer, if any, is likely to be forfeited d) Easy Mudra offers no guarantees whatsoever for the accuracy or timeliness of the refunds in the customer's card/account e) In case of part cancellations, the amount refunded will be corresponding to the part cancellation